

I'm not a bot



How to update my innova 3100

Innova 3100 update software.

If you connect the tool to your PC but still can't see the "Connected" status, try unplugging the USB cable, replugging it firmly, switching to a different USB port, or using a new one. If your tool is relatively new, there might be no updates available; however, if you'd like to receive notifications about firmware updates, provide your email address here. Keep in mind that our old tools no longer receive software updates, except for the P series, which has an upgrade program offering 30% off the flagship scanner. If an update is available, a screen similar to the image below will appear; click "Update my tool now" and wait up to 25 minutes for the process to complete. Please refrain from disconnecting the tool during this time. Innova typically provides firmware updates frequently, but the exact date isn't guaranteed. To check if your tool is up-to-date, go to this link or download our updater tool. For more troubleshooting guides, refer to the help document. If you're still having trouble downloading and updating the OBD Tool Updater app, try restarting your computer and temporarily disabling any antivirus programs on your PC. For additional help, contact our customer support team during operating hours. Our instructions guide you through the process of updating the firmware version of your Innova tool using the OBD Tool Updater. To get started, open the OBD Tool Updater app on your PC or Mac and download the appropriate version for your device. You can find it by searching for 'OBD Tool Updater' on your desktop or through the app's official website. Once downloaded, double-click the application to begin the process. The software will initially appear as 'Disconnected.' This is usually due to using a USB charging cable instead of a data cable. Make sure you're using a compatible 'data-only' cable, which can transfer data while also charging your device. Connect your tool to the computer using a USB data cable and wait for the app to detect it. The tool status will now display as 'Connected,' showing the current firmware version, bootloader, and database. Possible Cause 1: Tool Already Updated If the "Update my tool now" button isn't visible, it means your tool is up to date with no new updates available. Possible Issue on Mac Devices Instead of double-clicking, right-click and select 'Open' for correct app opening. Follow these steps: - Click "Update my Tool now." - Wait a few seconds for the software to check for updates. - If updates are available, select the option "Update my tool now" and follow the update process. Troubleshooting Steps If your update gets stuck at 1% (or 5%) and doesn't progress: - Uninstall the updater app from your computer. - Reboot your computer and disable any antivirus software. - Reinstall the updater app, then attempt the update again following these steps. Additional Troubleshooting Steps Still facing issues? Try these additional steps: - Swap the USB cable with a new one. - Switch to different USB ports. - Update using a different computer. Immediately check and display the latest firmware version of your device.